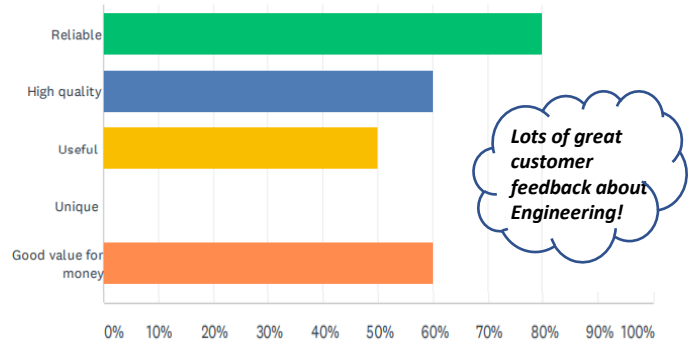




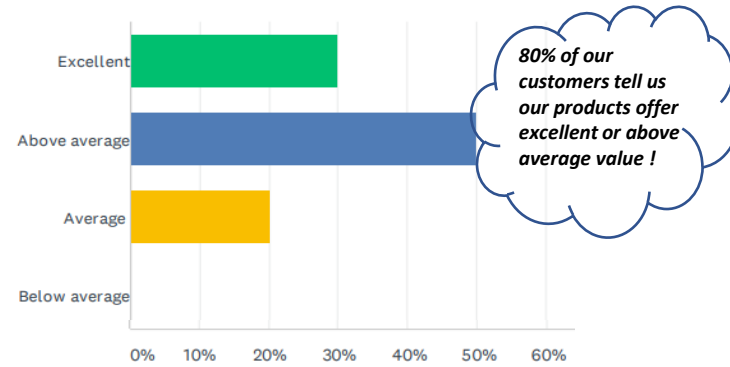
Itec's annual customer satisfaction survey

Conducted June 2021 – All 'active' customers invited to response via anonymous online survey

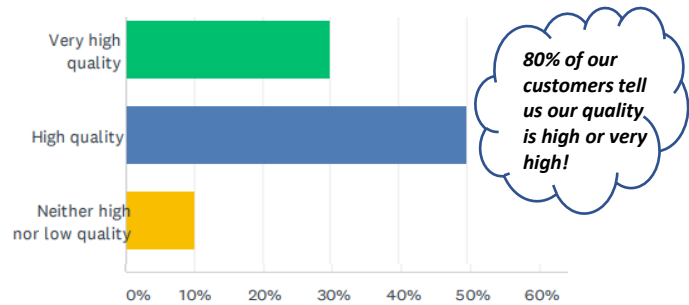
Which of the following words would you use to describe the services offered by our engineering team? Select all that apply.



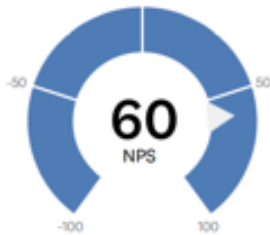
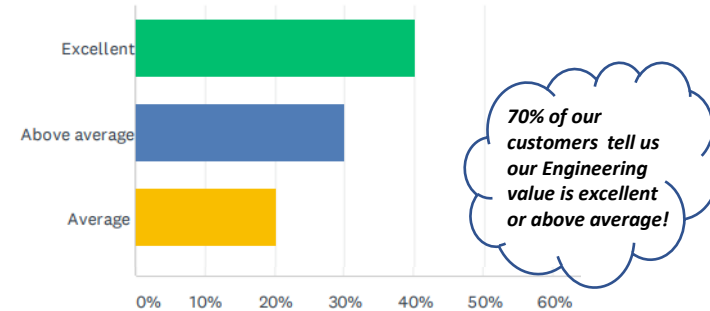
How would you rate the value for money of our non engineering products? (e.g. Bearings & PT etc)



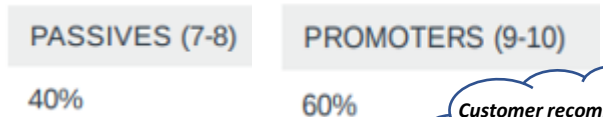
How would you rate the quality of our engineering services?



How would you rate the value for money of our engineering services?



How likely is it that you would recommend Itec Power Services?



Customer recommendation is vital – We don't have any Detractors!